

Mātauranga Ake privacy statement

Mātauranga Ake collects personal information from you, including information about your:

- name, date of birth and contact information
- the name of your tamariki, and their date of birth
- location
- interactions with us.

We collect your personal information in order to deliver social services support. We will use and disclose your information only in accordance with the Privacy Act 2020.

Besides our staff, we may also share this information with:

- Ministry of Education and Ministry of Social Development to obtain funding and meet regulated standards of reporting
- Work and Income to support enrolled whānau to access their entitlements
- Ministry of Education to engage specialist support for tamariki with additional needs
- Oranga Tamariki for child protection concerns or when a mandatory request is made
- Police, for safety checking of kaimahi | staff, volunteers, and students
- Police and law enforcement agencies either through mandatory demands, or voluntarily (where there is serious risk to health or safety)
- internal referrals from Mātauranga Ake to early childhood services, to support enrolment
- third party education, health, and social service providers, to enable access to tamariki and whānau wrap around support
- family harm team and service providers to reduce the risk of harm and engage whānau in support
- social housing providers and private landlords, in our capacity as an agent for whānau seeking permanent housing.

Providing some information is optional. If whānau choose not to give us their full name, date of birth, and address, and the same details for their tamariki, we are unable to enrol them.

Under the Privacy Act 2020, you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us by email info@centralkids.org.nz, phone 0508 454 633 (free within the Central North Island) or 07 885 1016, or by mail 348 Te Rapa Road, Hamilton 3200.

We keep personal information we share safe by:

- using password protection for information shared in spreadsheets or Word documents
- using secure portals to share documents, where available
- use of secure links, with restricted permissions for access
- regular change of passwords
- use of two factor authentication for key systems.